

Quality Improvement & Health Equity Committee (QIHEC) Activity Summary Q2 2024

Topics Discussed

1. Prior Authorization (PA) List Search Tool and PA List updates: The QIHEC reviewed the recent updates to the search capabilities of HPSM's prior authorization list, available at <https://www.hpsm.org/provider/authorizations>. The committee recommended adding the turnaround timeframes for routine and urgent authorizations to the search results.
2. Health Effectiveness Data Information Set (HEDIS) Measurement Year 2023/Reporting Year 2024: The committee reviewed the performance of various clinical quality measures, noting areas of high comparative performance, and discussed areas of continual improvement.
 - a) Managed Care Accountability Set (MCAS)
 - i) 18 measures are held a minimum of performance level (MPL) benchmark by DHCS
 - ii) No measures below MPL
 - iii) 6 measures above the high-performance level (HPL):
 - a. Childhood Immunization Status – combination 10
 - b. Immunizations for Adolescents – combination 2
 - c. Breast Cancer Screening
 - d. Chlamydia Screening in Women
 - e. Prenatal and postpartum care – postpartum care
 - f. Prenatal and postpartum care – timely prenatal care
3. Measures of focus for 2024: The committee discussed areas focus for improvement for 2024. This included plan all-cause readmissions (PCR) and well-child visits for infants (W30). While W30 rates improved in 2023 compared to 2022, rates are still only slightly higher than the MPL. The committee discussed ongoing improvement efforts, particularly for timely well-child visits within the first six months of life. These include primary care provider incentive programs and engaging with San Mateo County Family Health Services to assist with member barriers to visits.
4. The committee reviewed the rates across racial and ethnic populations for well-child visits for infants (W30), breast cancer screening (BCS), and controlling high blood pressure (CBP) measures.

Actions Taken:

1. Approval of Consent Agenda items: The committee reviewed and approved items on the Consent Agenda, including:
 - a) QIHEC Minutes from March 21, 2024
 - b) Utilization Management Committee (UMC) Minutes from April 22, 2024
 - c) Clinical Quality Committee (CQC) Minutes from February 20, 2024
 - d) Pharmacy & Therapeutics (P&T) Committee Minutes from March 26, 2024
 - e) Peer Review Committee Minutes from February 13, 2024 and April 9, 2024
 - f) Dental Advisory Group Minutes from March 15, 2024, April 19, 2024, and May 17, 2024