



Approved Alternative Access Provider List

HPSM Members: If your home zip code and the provider type for the service you are requesting is listed in the table below, please contact HPSM using the information at the bottom of this page to help you make an appointment.

Home Zip Code	Provider Type	Maximum Time from Your Home Address to Provider (minutes)	Maximum Distance from Your Home Address to Provider (miles)
94037	Pediatric Endocrinology	20	35
94037	Pediatric Hematology	20	35
94037	Pediatric HIV/AIDS Specialists/Infectious Diseases	20	35
94037	Pediatric Nephrology	20	35
94037	Pediatric Oncology	20	35
94060	Pediatric Ophthalmology	30	35
94060	Pediatric Physical Medicine and Rehabilitation	30	35

Contact Us

CareAdvantage

Call **1-866-880-0606** or **650-616-2174** Monday–Sunday 8:00 a.m. to 8:00 p.m.

TTY: **1-800-735-2929** or dial **7-1-1**

ACE, Medi-Cal & HealthWorx

Call **1-800-750-4776** or **650-616-2133** Monday–Friday 8:00 a.m. to 6:00 p.m.

TTY: **1-800-735-2929** or dial **7-1-1**

If HPSM cannot find you an appointment with a closer provider, HPSM will help with arranging transportation to see the specialist.