

Re: HPSM Long Term Care/Custodial COVID-19 Payment Update

Dear Provider,

In an effort to further support our provider community and member population during the public health emergency, HPSM has established a temporary reimbursement increase for long-term care/custodial HPSM Medi-Cal patients who need to be isolated in an individual room.

Please see below for detail on the reimbursement structure:

- **Effective date:** Dates of service on or after **June 1, 2020** and until further notice
- **Rate structure: 200% facility Medi-Cal per diem**
- These payments will require a **letter of agreement**
- The LOA will cover the isolation period **up to 14-days**, and then may be re-reviewed

The following criteria must be met in order for a facility to be eligible for this reimbursement structure:

- Successful care for the patient **requires that they are in an isolated room**
- Facilities must have **submitted their COVID-19 mitigation plan** to HPSM
- **Facility must be able to safely and successfully isolate** patients as demonstrated through the COVID-19 mitigation plan submitted to CDPH and HPSM

Please note that this policy is temporary, and may change. HPSM will continue to monitor the financial impact of COVID-19 on post-acute facilities and we update this policy as we receive more information, and / or if DHCS Medi-Cal rates or methodology change.

- To submit your COVID-19 mitigation plan please contact Molly Carter at Molly.Carter@HPSM.org
- To initiate an LOA for a custodial patient who requires isolation and meet this criteria for payment, please reach out to Vanessa Reyes at Vanessa.Reyes@HPSM.org

Best regards,

Health Plan of San Mateo

6/5/2020