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Interpreting Services Available With 100% Remote Participation

Dear Provider,

As a reminder, Certified Languages International (CLI) video remote interpreters are available for telemedicine appointments. Video remote interpreters can also help you and your patient communicate while all three parties are remote.

You can find information on how to use a video interpreter for a telemedicine visit, how to prepare patients for a telemedicine visit with a video interpreter, FAQs, and much more are on this page: hpsm.org/provider-covid-resources/interpreter-services/video-interpreters

To use CLI's video interpreting services, visit hpsm.cli-video.com and enter password **64095hpsm**.

For a video tutorial on how to use CLI's video interpreting services with 100% remote participation, please visit: hpsm.org/videos/default-source/webinar/100percent-remote.mp4

Thank you,

Health Plan of San Mateo