

November 5, 2020

October 2020 Notification Summary

Dear Provider,

Here are provider notifications sent out over October 2020. To read any of the following notifications, please visit: <https://www.hpsm.org/provider/provider-news-updates>

- Monday, October 5: Authorization modifiers
- Monday, October 5: Patient missed appointment and scheduling protocol
- Monday, October 5: Behavioral health referrals and provider availability (for individuals)
- Monday, October 5: Behavioral health referrals and provider availability (for agencies)
- Monday, October 5: Patient missed appointment and rescheduling protocol
- Tuesday, October 13: New COVID-19 resource page for providers
- Tuesday, October 13: Screen children at 12 and 24 months for lead poisoning
- Thursday, October 15: Starting 12/1/2020: Prior authorization required for home health care
- Friday, October 16: Interpreting services available with 100% remote participation
- Monday, October 19: Diabetes self-management video sessions for patients at SMMC Clinic
- Monday, October 19: Video remote interpreters are available for office and telemedicine visits
- Thursday, October 22: Billing guidance for behavioral health telehealth visits
- Thursday, October 22: HPSM Nursing Facility Quality Payment Program Reminders
- Tuesday, October 27: “Barriers to Black Breastfeeding” learning opportunity
- Wednesday, October 28: Drive-thru flu clinic at the Health Plan of San Mateo (HPSM)

Thank you for your continued commitment to our community,

The Health Plan of San Mateo