

**November 12, 2020**

## **Important Pharmacy Notice – Medi-Cal Pharmacy Change**

Dear Provider,

**Starting January 1, 2021**, the State of California through the Department of Health Care Services (DHCS) will transition the Medi-Cal pharmacy (Medi-Cal Rx) benefit back to Fee-for-Service. DHCS has contracted with Magellan Medicaid Administration, Inc. (Magellan) as the Pharmacy Benefit Manager (PBM) for processing Medi-Cal pharmacy claims.

**For the Health Plan of San Mateo (HPSM) Medi-Cal members, pharmacies need to process pharmacy claims through Magellan** instead of HPSM's current PBM (SS&C, formerly known as Argus Health or DST Pharmacy Solutions).

In order to process pharmacy claims for HPSM Medi-Cal members through Magellan, please use the following information:

**Medi-Cal ID Number:** 14-character ID or first nine characters, which represent the Client Index Number (CIN).

**Do not use the HPSM ID number.**

**BIN Number:** 022659

**PCN Number:** 6334255



### **Key Payer Sheet Details for Billing Magellan**

In preparation of the Medi-Cal Rx transition, DHCS has prepared information regarding support services and key payer details so pharmacy providers and their billing agents can begin incorporating changes into their processes and technical solutions.

For more details, please refer to the California Department of Health Care Services (Medi-Cal Rx) – NCPDP Standard Payer Sheet, Version 1.0, dated October 22, 2020, which is available at: <https://bit.ly/Medi-CalRxpayersheet> (case sensitive)

### **For More Information**

For general information related to Medi-Cal Rx, please visit [medi-calrx.dhcs.ca.gov/home/](https://medi-calrx.dhcs.ca.gov/home/). You can also send an email to [RxCarveOut@dhcs.ca.gov](mailto:RxCarveOut@dhcs.ca.gov).

Ahead of the transition, visit the Provider Portal at [medi-calrx.dhcs.ca.gov](https://medi-calrx.dhcs.ca.gov) or the DHCS Medi-Cal Rx Transition page at [dhcs.ca.gov/provgovpart/pharmacy/Pages/Medi-CalRX.aspx](https://dhcs.ca.gov/provgovpart/pharmacy/Pages/Medi-CalRX.aspx)

On or after January 1, 2021, contact the Medi-Cal Rx Customer Service Center by phone at **1-800-977-2273** (available 7 days a week, 24 hours a day, and 365 days a year beginning on January 1, 2021) for questions related to the following claims processing/messaging, drug coverage, or beneficiary eligibility.

Thank you for your continued commitment to our community,  
The Health Plan of San Mateo

Please note that this change ONLY applies to HPSM Medi-Cal members.  
This change does NOT apply to HPSM CareAdvantage or HealthWorx members.