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April 20, 2021

Contact information per Health & Safety Code 1317.4a

Dear provider,

This is a reminder that **authorization from the Health Plan of San Mateo (HPSM) is not required to provide necessary emergency services and care** to a patient who has a psychiatric emergency medical condition.

Pursuant to California Health & Safety Code section 1371.4a, the Health Plan of San Mateo is required to provide notification to all non-contracting hospitals in the state to which one of its members would be transferred, with specific contact information needed for the facility to notify the health plan of the need for a transfer for admission to relieve or eliminate a psychiatric emergency medical condition.

If a Health Plan of San Mateo member in your care needs a transfer for admission to a hospital psychiatric unit or acute psychiatric hospital for care or treatment necessary to relieve or eliminate a psychiatric emergency medical condition (as defined by Health & Safety Code 1317.1(k)), it is requested that you contact:

Melissa Robbins

Inpatient Review Supervisor

Health Plan of San Mateo

650-616-2849

If you have any questions about this notification, please contact HPSM's Provider Services Department at 650-616-2106.

Thank you,

The Health Plan of San Mateo