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April 27, 2021

Contact information per Health & Safety Codes 1262.8 and 1317.4a

Dear provider,

This is a reminder that authorization from the Health Plan of San Mateo (HPSM) is not required to provide necessary emergency services and care to a patient who has a psychiatric emergency medical condition.

Pursuant to California Health & Safety Code section 1262.8, the Health Plan of San Mateo (HPSM) is required to provide notification to all non-contracting hospitals in the state to which one of its members would be transferred, with specific contact information needed for the facility to notify the health plan of the need for poststabilization care under section 1262.8 or a transfer for admission to relieve or eliminate a psychiatric emergency medical condition under section 1317.4a.

If a Health Plan of San Mateo member in your care has an emergency medical condition (as defined by Health & Safety Code 1317.1(b)) and needs poststabilization care or, or a psychiatric emergency medical condition (as defined by Health & Safety Code 1317.1(k)) requiring a transfer for admission to a hospital psychiatric unit or acute psychiatric hospital for care or treatment necessary to relieve or eliminate a psychiatric emergency medical condition, it is requested that you contact:

Melissa Robbins

Inpatient Review Supervisor

Health Plan of San Mateo

650-616-2849

Please contact HPSM's Provider Services Department if you have any questions at 650-616-2106.

The Health Plan of San Mateo

4/27/2020