

August 10, 2021

Providers required to use new behavioral health referral form starting 8/31/21

In June we made changes to our behavioral health referral form. The ACCESS Call center will no longer accept the Behavioral Health and Recovery Services (BHRS) form past August 31, 2021.

Please use the HPSM behavioral health referral form , found here:

https://www.hpsm.org/docs/default-source/provider-forms/bhrs_referral_form.pdf?Status=Temp&sfvrsn=fde4d04e_21

When submitting a referral for behavioral health, please keep in mind:

1. There are instructions on the second page of the form to guide you.
2. This form should be used only after you have:
 - a. Identified a need for mental health or substance use treatment.
 - b. Discussed your recommendation with the patient.
 - c. Assessed the patient's interest.

Watch a tutorial video about this form:

www.hpsm.org/videos/default-source/provider-education/bh-referral-form.mp4

Please direct any questions to psinquiries@hpsm.org. Thank you for your continued commitment to our community,

The Health Plan of San Mateo