

December 16, 2021

Medi-Cal Rx Update for Pharmacies: What to Know Before January 1, 2022

Starting January 1, 2022, outpatient pharmacy benefits and services for all Medi-Cal members will no longer be handled by Health Plan of San Mateo (HPSM). Pharmacy benefits will now go through Medi-Cal Rx, administered by Magellan on behalf of the Department of Health Care Service (DHCS). For Medi-Cal members, pharmacies will need to submit claims to Magellan beginning 1/1/2022.

How to bill Magellan:

Pharmacies will be required to use the following information for prescription billing purposes:

- Member 9-digit CIN or 14-character BIC
- BIN: 022659
- PCN: 6334225
- Group ID: MediCalRx

How to contact Magellan:

Medi-Cal Rx Toll Free number (800) 977-2273, press option 2 for pharmacies. *Please note: NPI numbers will be required to navigate through Magellan's phone tree.*

Additional Information:

- Educational information: medi-calrx.dhcs.ca.gov/home/education
- Forms including billing/payer sheets: medi-calrx.dhcs.ca.gov/provider/forms/
- Contracted drug list: medi-calrx.dhcs.ca.gov/provider/drug-lookup
- HPSM's Medi-Cal Rx resource page: www.hpsm.org/provider/authorizations/prescription-drugs/medi-cal-rx-transition-provider-guide

For questions, please contact HPSM Pharmacy Services at pharmacyservices@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo