



801 Gateway Boulevard, Suite 100
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

www.hpsm.org

December 16, 2021

Medi-Cal Rx Update: What to Know Before January 1, 2022

Starting January 1, 2022, outpatient pharmacy benefits and services for all Medi-Cal members will no longer be handled by Health Plan of San Mateo (HPSM). Pharmacy benefits will now go through Medi-Cal Rx, administered by Magellan on behalf of the Department of Health Care Service (DHCS). For Medi-Cal members, prescribers will need to submit prior authorizations (PA) and appeals to Magellan beginning 1/1/2022.

How to view the Medi-Cal Rx Contract Drug List (CDL):

- CDL Drug Lookup tool: medi-calrx.dhcs.ca.gov/provider/drug-lookup
- PDF files: medi-calrx.dhcs.ca.gov/home/cdl

How to submit appeals and prior authorizations to Magellan starting 1/1/2022:

- By provider portal (sign-up is required): medi-calrx.dhcs.ca.gov/provider
- Electronically: covermyeds.com/main/prior-authorization-forms/magellan-rx
- By fax: **800-869-4325**
- By mail: Medi-Cal Rx Customer Service Center
Attn: PA Request
P.O. Box Number 730
Rancho Cordova, California 95741-0730

How to contact Magellan:

Medi-Cal Rx Toll Free number **800-977-2273**, press option 3 for Prescriber. *(Please note: NPI numbers will be required to navigate through Magellan's phone tree.)*

Additional Information:

- Educational information: medi-calrx.dhcs.ca.gov/home/education
- Forms including billing/payer sheets: medi-calrx.dhcs.ca.gov/provider/forms/
- HPSM's resource page: www.hpsm.org/provider/authorizations/prescription-drugs/medi-cal-rx-transition-provider-guide

For questions, please contact HPSM Pharmacy Services at pharmacyservices@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo