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Onboarding Video Series for Dental Providers

Dear dental providers,

You are a valuable part of our network and the Health Plan of San Mateo (HPSM) wants make sure you have all the tools you need to succeed in caring for HPSM members.

To help onboard new providers, we've prepared a video series that covers all the important topics. You can watch the series in order, or you can pick the topics that are most relevant to you. You'll find them in our Provider Learning Lab under "Provider Onboarding:" www.hpsm.org/provider/learning-lab

The video series covers authorizations, claims, who to call when you need support, and much more.

Make sure to watch the series or just the videos you want: your choice!

If you have questions about the videos or would like to be pointed in the right direction for additional support, please contact HPSM's provider services team at PSInquiries@hpsm.org.

Thank you for all you do,
HPSM Provider Services