

February 9, 2022

## Take Our Survey on the Provider Onboarding Video Series

Dear provider,

Thank you visiting our Provider Learning Lab and expressing interest in our provider onboarding series. Did you get a chance to watch any of the videos?

**Please complete our two-minute survey now:** [bit.ly/HPSMonboardingseries](https://bit.ly/HPSMonboardingseries)

Your feedback is important to us and helps us continue to improve the information we share.

You can watch the series here under “Provider Onboarding”: [www.hpsm.org/provider/learning-lab](http://www.hpsm.org/provider/learning-lab)

You can also go directly to the video of your choosing by clicking one of the following links:

1. **Welcome to HPSM:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-1.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-1.mp4)
2. **Getting Started:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-2.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-2.mp4)
3. **Authorizations:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-3.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-3.mp4)
4. **Billing, Claims and Finance:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-4.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-4.mp4)
5. **Rights and Responsibilities:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-5.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-5.mp4)
6. **Caring For Our Members:** [www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-6.mp4](http://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-6.mp4)

Have questions? Contact the Provider Services team at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Don't forget to complete the survey after you watch the videos: [bit.ly/HPSMonboardingseries](https://bit.ly/HPSMonboardingseries)

Thank you in advance for your time and responsiveness,  
The Health Plan of San Mateo

2/9/2022