

801 Gateway Boulevard, Suite 100 South San Francisco, CA 94080

tel 650.616.0050 fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

www.hpsm.org

March 23, 2022

March 2022 Behavioral Health Update and Request for Availability

Dear behavioral health provider,

We're nearly a quarter into the year and want to make sure 2022 continues to be one in which HPSM members can receive great access to the behavioral health services you provide. To help us in coordinating that access to care, please continue to keep us updated on your panel capacity.

We are seeing increased demand for providers who:

- Serve youth under age 18
- Offer in-person services (or the option to schedule in-person in the future)
- Deliver care in Spanish for members, or minors with a parent/guardian who has a Spanish language preference.

As a reminder, when sending us your availability, please include the following information:

- 1. Your name or agency name
- 2. Your provider NPI (and / or your HPSM Provider ID)
- 3. How many openings you have for new members
- 4. What age groups that you serve
- 5. Any changes to your ability to offer services in additional languages

You can keep us updated on your availability by email at https://www.neg.ncb/hpsm.org or by phone at 650-616-2580.

Thank you for your commitment to our community, The Health Plan of San Mateo