

April 12, 2022

Discharge Hour Now Required For Some Inpatient Claims

Dear providers,

This notice is to advise you of an updated Health Plan of San Mateo (HPSM) policy regarding inpatient claims for certain discharges.

Effective immediately, the discharge hour is mandatory on inpatient claims submitted with any one of the following discharge reason codes: 01, 02, 03, 04, 05, 06, 07, 09, 20, 21, 40, 41, 42, 43, 50, 51, 61, 62, 63, 64, 65, 66, 69, 70, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95.

Claims submitted without the discharge hour when the patient is discharged are subject to denial. These changes align with a recent Medi-Cal update to encounter data collection.

To learn more about claims, please review section four of HPSM's Provider Manual:

www.hpsm.org/provider/resources/manual/claims

If you have any questions or concerns, please contact the claims department at **650-616-2056** or ClaimsInquiries@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo