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HPSM Dental Eligible Members (Medi-Cal and CareAdvantage Only)

Dear dental providers,

This notice is to remind providers that only Medi-Cal and CareAdvantage (Medi-Cal, Medicare) Health Plan of San Mateo (HPSM) members are eligible for dental benefits.

As stated in contract and provider manual, HPSM Dental does not provide coverage for ACE or Healthworx members. This means that any claims submitted to HPSM for reimbursement of dental services for ACE or Healthworx members will be denied.

When verifying eligibility in the Provider Portal, please look for:

Benefit Plan Information			
Carrier :	Health Plan of San Mateo	Status :	Active Plan
Product :	Medi-Cal	Relationship :	Self
Network :	Health Plan of San Mateo	Start Date :	1 Feb 2019
Group :	Medi-Cal (MC)	End Date :	
Division :	MC	Enrollment Origination Date :	1 Feb 2018
Benefit Plan :	Medi-Cal	Group Benefit Effective :	

Note that the product, group, and benefit plan should either state Medi-Cal (MC) or CareAdvantage CMC. If you see ACE or Healthworx, they are not eligible.

Please reach out to Dental@hpsm.org or PSinquiries@hpsm.org if you have any questions.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo