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May 23, 2022

Children Needing Therapy Over Summer

Dear providers,

This notice is regarding the Health Plan of San Mateo (HPSM) members under 21 who are at risk of regression over the summer and need therapy (physical, occupational, or speech) but don't have access to Extended School Year (ESY) services.

Please send referrals for summer therapy as soon as possible or by May 31, 2022 at the latest. The sooner these requests are made the more likely a family will have access to preferred providers and appointment scheduling.

Making a Referral:

Referring Providers (Primary care providers/pediatricians):

Send your referral/prescription per your usual process to in-network therapy provider(s). Fax a copy of the referral/prescription to HPSM's Utilization Management at **650-829-2079**.

For a list of in-network therapy providers: <https://www.hpsm.org/provider/directory-search>

Therapy Providers (Speech, physical, occupational):

Use the assessment from the member's Individualized Education Program (IEP) or Individualized Family Service Plan (IFSP) if member under three, and continue to work towards meeting goals in the IEP/IFSP. Provide a copy of the IEP/IFSP, in full, when submitting a Prior Authorization request for summer therapy services to HPSM. You do not need to schedule a new evaluation with the member.

For questions about submitting authorizations or for follow-up, you may call HPSM at **650-616-2070** or visit:

<https://www.hpsm.org/provider/authorizations/referrals>

For assistance with care coordination, you may contact the HPSM Integrated Care Management team by emailing carecoordinationrequests@hpsm.org or by calling **650-616-2060**.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo

5/23/2022