

May 31, 2022

## PCP Responsibility for Delivering All Primary Healthcare Services

Dear providers,

This is a courtesy reminder of the Health Plan of San Mateo (HPSM) primary care providers' responsibility to deliver **all** primary healthcare services that do not include specialized care.

As outlined in HPSM's provider manual, this includes but is not limited to:

*“Routine preventive health screenings, physical examinations, routine immunizations, child/teen health services (as appropriate), reporting communicable and other diseases as required by Public Health Law, documenting alcohol misuse screenings, behavioral health screening (as appropriate), routine/urgent/emergent office visits for illnesses or injuries, clinical management of chronic conditions not requiring a specialist, and hospital medical visits (when applicable).”*

To read the full scope of HPSM's primary care provider rights and responsibilities, please review Section 8: Provider Services of the HPSM Provider Manual:

<https://www.hpsm.org/provider/resources/manual/provider-services#a4>

For questions or suggestions, please contact our Provider Services department at

[PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you for your continued commitment to our community,

The Health Plan of San Mateo