

August 31, 2022

## New Facility Site Review (FSR)/Medical Record Review (MRR) Tool

As of July 1, 2022, the Department of Healthcare Services (DHCS) has updated their new Facility Site Review and Medical Record Review requirements. Here are the Health Plan of San Mateo (HPSM) resources for your review.

### Resource links:

- **FSR Tool:** [bit.ly/FSRTool](http://bit.ly/FSRTool)
- **FSR Standards:** [bit.ly/FSRStandards](http://bit.ly/FSRStandards)
- **MRR Tool:** [bit.ly/MRRTool](http://bit.ly/MRRTool)
- **MRR Standards:** [bit.ly/MRRStandards](http://bit.ly/MRRStandards)

### What's a Facility Site Review/Medical Record Review?

All primary care sites participating in the Medi-Cal Managed Care Program and the Medicare-Medicaid Plans are required to complete an initial Facility Site Review and subsequent periodic full scope reviews. Based on the review findings, sites must complete Corrective Action Plans (CAPs) within DHCS CAP timelines for cited deficiencies.

The updated FSR and MRR tools will be utilized for all audits going forward. You can review this document to compare changes between the last tool and standards (published in 2012) to the current standards (effective July 1, 2022): [bit.ly/FSRMRRSummary](http://bit.ly/FSRMRRSummary)

Other resources can be found on our website here: [www.hpsm.org/provider/resources/medical-record-and-facility-site-reviews/](http://www.hpsm.org/provider/resources/medical-record-and-facility-site-reviews/)

Watch DHCS' overview about FSR/MRRs: <https://youtu.be/SXeqdS0mrpg>

For questions, please contact our Provider Services department at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you for your continued commitment to our community,  
The Health Plan of San Mateo