

September 19, 2022

## FREE: Continuing Medical and Dental Education Credits Available

Continuing Medical Education (CME) and Continuing Dental Education (CDE) credits help providers increase their skill and knowledge to deliver high quality care for patients. Some Health Plan of San Mateo (HPSM) providers are required by the state to take a specific number of credits each year to maintain medical licenses.

We still have a limited number of free slots for HPSM providers to earn continuing education credits while refreshing your understanding of how to provide culturally responsive care to patients.

**Claim yours by completing this short survey by Monday, September 26th: <https://bit.ly/HPSMcecredit>**

Courses available are self-paced, can be completed in less than an hour, and count towards your network requirement. Each provider group/clinic may request up to two total course licenses, one per individual.

Here is a summary of the courses available:

- **For primary care AND dental providers:** take the ResCUE for Clinical Care (an option is also available specifically for Oral Health settings). A targeted course for clinicians applies the action-based ResCUE Model™ to address common cross-cultural issues and facilitate effective negotiation of care management plans.
- **For primary care AND behavioral health providers:** take the Cross-Cultural Care in Mental Health and Depression. This interactive course helps mental health care professionals develop a skill set that is critical to ensuring quality interactions with diverse individuals across all stages of care, including diagnosis, treatment, and ongoing management of individuals with mental health conditions, especially depression.
- **For primary care providers:** take the Disability Awareness and CUEs for Quality Interactions. This course builds awareness of various disabilities; discourages assumptions and stereotypes by promoting respectful inquiry; and provides etiquette guidelines for quality interactions. This course also covers Americans with Disabilities Act (ADA) requirements, reasonable accommodations, and compliance.

Space is limited to first-come, first-served. Please respond to the survey by Monday, September 26<sup>th</sup>. Reach out to [Patricia.Herder@hpsm.org](mailto:Patricia.Herder@hpsm.org) with questions.

Thank you,  
HPSM Provider Services

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