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Requesting Enhanced Care Management or Community Support Services

Dear providers,

There is a new video available for the Health Plan of San Mateo (HPSM) providers looking to refer members to Enhanced Care Management or Community Support services.

Watch the video here: www.hpsm.org/videos/default-source/provider-education/requesting-calaim-services.mp4

Enhanced Care Management and Community Support providers are new to HPSM. Contracted through California Advancing and Innovating Medi-Cal (CalAIM), these services are critical to supporting some of our highest-need members.

In the video you'll learn who is eligible to request these services for members, how to make a request for services, and we'll walk through a sample of the request form.

To learn more about providers contracted through CalAIM, visit the CalAIM provider website: www.hpsm.org/provider/calaim-at-hpsm

Please direct any questions to PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo