

October 7, 2022

October 2022 Dental Provider Update

Dear HPSM Dental providers,

The Health Plan of San Mateo (HPSM) wants to thank you for your continued commitment to our community. Here are updates for HPSM Dental providers so you can continue to deliver exceptional care to our members.

- 1. No authorization period until January 2023:** HPSM Dental will not require authorization for covered dental services until 2023. Only new orthodontic starts will continue to require authorization to determine medical necessity.
- 2. HPSM Dental provider handbook in development:** We are currently working on our own HPSM Dental provider handbook that will reflect updates we are making to benefits and procedures that will require an authorization. Please continue to reference the Medi-Cal Dental handbook for covered services or reach out to the HPSM Dental team for specific questions at dental@hpsm.org.
- 3. FREE: Continuing Dental Education (CDE) credits available to providers:** We still have a limited number of free slots for HPSM providers to earn continuing education credits while refreshing their understanding of how to provide culturally responsive care to patients. There is one dental course available to any providers or office staff who are interested. Claim yours here: <https://bit.ly/HPSMcecredit>

Please direct any questions to dental@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo