

December 29, 2022

HPSM Dental Provider Update

Dear HPSM Dental providers,

As we close out our inaugural year, we wanted to send a warm thank you for all you do for our community. The launch of HPSM Dental has been a success in no small part thanks to you.

2023 is almost upon us! Here are updates every HPSM Dental provider should know heading into the new year:

- 1. No authorization period until April 2023:** HPSM Dental will not require authorization for covered dental services until April 2023. Only new orthodontic starts will continue to require authorization to determine medical necessity.
- 2. The HPSM Dental provider handbook is in development:** We are currently working on our own HPSM Dental provider handbook that will reflect updates we are making to benefits and procedures that will require an authorization. Please continue to reference the Medi-Cal Dental handbook for covered services:
https://www.dental.dhcs.ca.gov/Dental_Providers/Medi-Cal_Dental/Provider_Handbook/

Don't hesitate to reach out with any questions! Contact dental@hpsm.org and our team will follow up promptly.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo