

February 22, 2023

REMINDER: Effective 1/1/2023 CareAdvantage D-SNP Members Have Two Prescription Insurances

Starting January 1, 2023, the Health Plan of San Mateo (HPSM) members covered by the CareAdvantage Dual Eligible Special Needs Plan (D-SNP) will have two separate prescription insurances: one for Medicare coverage and another for Medi-Cal coverage. This is a change from 2022 in how medications are covered.

CareAdvantage is San Mateo County's only locally based Medicare Advantage Plan for residents with Medicare and Medi-Cal. CareAdvantage covers most prescription drugs using the Medicare benefit, which is managed by HPSM. Some over the counter (OTC) products, however, will now be covered through the Medi-Cal drug benefit, also known as Medi-Cal Rx. These patients will need two cards (see below). Once obtained, please keep both cards on file for use.

How do I bill HPSM? Pharmacies should use the following information to bill prescriptions to HPSM:

Member ID	BIN	PCN	Group ID
HPSM Member ID#	012353	06850000	Must be left blank

How do I bill Medi-Cal Rx? Use this information to bill prescriptions to Medi-Cal Rx:

Member ID	BIN	PCN	Group ID
9-digit CIN (first 9 characters of ID) or the full 14-character BIC.	022659	6334225	MediCalRx

How do I get the member's Medi-Cal ID number? If you have trouble obtaining the member's Medi-Cal ID number, please contact either HPSM or Medi-Cal Rx and we can assist in providing the member's 9-digit CIN.

Which insurance should I use to process prescription claims? Generally, prescription-only products will be covered through Medicare while over the counter products will be covered through Medi-Cal.

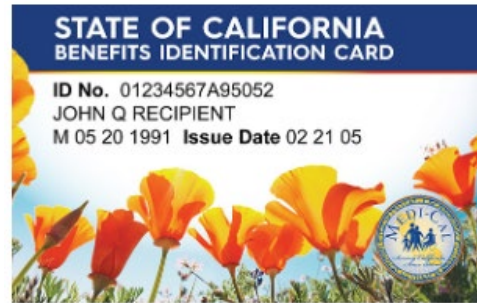
However, if one insurance does not provide coverage for a given product, please note that it may be covered by the other insurance.

HPSM CareAdvantage D-SNP ID card (for the Medicare benefit)	Medi-Cal Rx Fee-for-service (FFS) ID card (for the Medi-Cal benefit)
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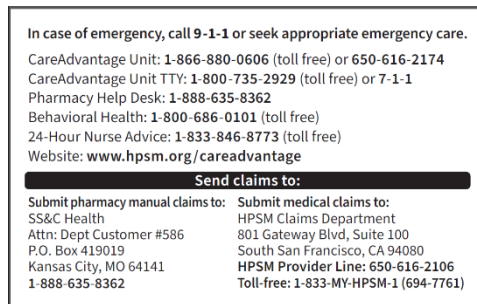
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How do I contact HPSM? For more information on HPSM CareAdvantage D-SNP, please contact HPSM Pharmacy Services. You can contact HPSM Pharmacy Services at pharmacyservices@hpsm.org or call **650-616-2088**, Monday through Friday, 8AM to 5PM.

How do I contact Medi-Cal Rx? Medi-Cal Rx Toll Free number **1-800-977-2273**, press option 2 for pharmacies. Please note: NPI numbers will be required to navigate through Magellan’s phone tree.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo