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March 1, 2023

In Case You Missed It: February 2023 Notification Summary

Dear providers,

Here are notifications we sent through February 2023. To read any of the following notifications, please visit https://www.hpsm.org/provider/notifications

- February 1: In Case You Missed It: January 2022 Notification Summary
- February 7: Community-Based Adult Services: Emergency Remote Services
- February 7: Contact information per Health and Safety Code sections 1262.8 and 13.17.4a
- February 7: Terminating Teladoc Service for Members
- February 8: Dementia Care Aware Learning Opportunity
- February 9: Behavioral Health Provider Availability for February 2023
- February 9: Simplified Process for Requesting Incontinence Supplies and Services
- February 13: February is Black History Month
- February 14: Upcoming Medical Record Collection
- **February 17:** Electronic Visit Verification (EVV) Requirements
- February 17: Prior Authorization Request Form Reminder
- February 22: REMINDER: Effective 1/1/2023 CareAdvantage D-SNP Members Have Two Prescription Insurances
- **February 22:** Two-Factor Authentication
- February 22: Upcoming Clinical Quality Medical Record Collection
- February 23: Public Provider Ground Emergency Medical Transport Program
- February 23: What Dental Providers Should Know About Interpreter Services
- **February 27:** HPSM's Doula Benefit 2023
- **February 28:** Lead Testing Kits Available Again From Magellan

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community, The Health Plan of San Mateo