

April 3, 2023

In Case You Missed It: March 2023 Notification Summary

Dear providers,

Here are notifications the Health Plan of San Mateo (HPSM) sent last month. To read any of the following notifications: <https://www.hpsm.org/provider/notifications>

- **March 1:** In Case You Missed It: February 2023 Notification Summary
- **March 2:** Two-Factor Authentication Update
- **March 8:** Protect HPSM Members From Being Sent to Collections
- **March 8:** Protect Medi-Cal Beneficiaries From Being Sent to Collections
- **March 9:** New Prior Authorization Request Form
- **March 15:** UPDATE: New Prior Authorization Request Form
- **March 17:** March 2023 HPSM Dental Update
- **March 20:** CareAdvantage Pharmacy Billing Provider Webinar
- **March 21:** Keep HPSM Updated On Office Hours
- **March 27:** HPSM's Doula Benefit Provider Webinar
- **March 27:** March 2023 Behavioral Health Provider Availability
- **March 29:** Annual Reminder to Check Behavioral Health Rates
- **March 29:** Pay-for-Performance Attestations Due May 1 on New Template
- **March 31:** REMINDER: Some Incontinence Supplies Require Prior Authorization Effective 4/1/2023

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo