

May 25, 2023

Mpox Outreach Support for Provider Offices

Dear provider,

Mpox (otherwise known as monkeypox) is a rare disease caught through close, personal contact that began to spread last year in California and around the country. The Centers for Disease Control and Prevention (CDC) recently warned of a possible resurgence in cases again this summer, including for those already vaccinated. Here are resources to support your patients through a potential resurgence.

1. The California Department of Public Health (CDPH) has noticed patients are more likely to receive the mpox vaccine if they are directly contacted by clinics to provide health education and easy scheduling for an appointment. Because of this, CDPH would like to provide clinics with state-funded staffing resources to facilitate this direct outreach.

HPSM providers can expect the following from CDPH:

- Staff (40 hours a week for a minimum of four weeks) fully funded by the state.
- Scripts for staff to use for member outreach.
- List of mpox vaccination locations (if your clinic does not provide them onsite).

Offices must provide:

- Physical space and equipment (telephone, computer) for staff to work.
- Onsite management of staff.
- List of contact information for patient outreach.

To request this support, please reach out to Dria Abramson at dria.abramson@cdph.ca.gov. This resource is available through June 30th, 2023.

2. Additionally, the Health Plan of San Mateo (HPSM) published a resource page for providers with information on the mpox crisis. View the webpage here:

<https://www.hpsm.org/provider/urgent-messages/monkeypox>

Please direct any questions to PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,
The Health Plan of San Mateo