

June 7, 2023

June 2023 Availability Reminder for Behavioral Health Providers

Dear behavioral health providers,

It's June and we are currently seeing increased demand for providers who:

- Serve youth under age 18.
- Offer in-person services (or the option to schedule in-person in the future).
- Deliver care in Spanish to members.
- Offer ADHD diagnosis and treatment for youth.

As a reminder, when sending us your availability, please include the following information:

1. Your name or agency name.
2. Your provider NPI (and/or your HPSM Provider ID).
3. Number of openings available for new members.
4. In-person and/or telehealth services you provide.
5. Any changes to the age groups you serve.
6. Any changes in your ability to offer services in additional languages.
7. Any additions/changes to specialization (ex: CBT, EMDR, eating disorders, ADHD, etc.) *We appreciate having this level of information and will utilize it for matching, where member information is available. HPSM only receives basic information on members during the matching process, which often does not include this level of detail.*

As a reminder, please always check the members' eligibility to see if there is other health coverage. If a member has primary coverage with a commercial plan, then please refer the member to that plan to obtain a referral for care. To check a member's eligibility, please visit our provider portal:

<https://www.hpsm.org/provider/portal>

You can keep us updated on your availability by phone at **650-616-2580** or by email at

HPSM_BH_Provider_Availability@hpsm.org.

Thank you for your continued commitment to our community, the Health Plan of San Mateo