

August 9, 2023

Preparing for Public Safety Power Shutoffs (PSPS)

Dear providers,

Wildfire season is upon us, and with it comes Public Safety Power Shutoffs (PSPS), which are tactical responses to inclement weather to limit the spread of wildfires.

In the case that your practice is impacted by a PSPS and results in an office closure, we want to remind you to notify HPSM as soon as possible by contacting the Provider Services Department at PSInquiries@hpsm.org.

Last year several network provider offices were impacted by wildfires in San Mateo County. Similarly, wildfires currently raging in Hawaii are a sobering reminder of the impact they can have on providers, staff, and members, who all rely on access to electricity.

To support providers and members, our website has resources for preparing for power shutoffs. These resources include checklists, recommendations for patients with different health needs, and more. Please review provider PSPS resources on our website here:

<https://www.hpsm.org/provider/urgent-messages/prepare-for-power-shutoffs>

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo