

October 2, 2023

## Bring Dialysis Patients In For Primary Care Visit

Dear provider,

We've recently learned that some Health Plan of San Mateo (HPSM) members who are currently being treated at a dialysis center have not been into their primary care physician's office since beginning dialysis. **Our records indicate that you have one or more members assigned to you that have not been into your office since beginning their dialysis treatment.**

While these patients assigned to your care are actively being seen by their dialysis team they may be missing critical preventive care services , such as mental health screenings, vaccines, and more.

We've included a list of all HPSM members who fall into this category. Please contact these members as soon as possible and schedule either an in-person, phone or video visit with them to assess their primary care needs.

For questions, please contact our Provider Services department at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you for your continued commitment to our community,

HPSM Provider Services