

October 6, 2023

## In Case You Missed It: September 2023 Notifications

Dear providers,

Here are notifications the Health Plan of San Mateo (HPSM) sent last month. To view any of the following notifications, please visit: <https://www.hpsm.org/provider/news>

**September 1:** In Case You Missed It: August 2023 Notification Summary

**September 8:** Improve Access for Members by Strengthening Our Doula Network

**September 12:** Help Us Improve the HPSM Network

**September 13:** Keep HPSM Notified on Changes to Office Hours

**September 15:** Attention Providers Offering Skilled Nursing Services: Update to Billing Policy Effective 11/01/2023

**September 21:** Request Prior Authorization for Enhanced Care Management Services Through Provider Portal

**September 26:** October 2023 Cal EVV Office Hours

**September 27:** Retroactive Rates for Freestanding Skilled Nursing Facilities, Level-B, (FS/NF-B)

**September 28:** Summary of Changes for 2024 HPSM Provider Manual

Please direct questions to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you for your continued commitment to our community,

The Health Plan of San Mateo