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New Incentive Payment Program for HPSM Primary Care Providers

Dear primary care providers,

As part of our ongoing commitment to close health equity gaps and better serve our members, we are continually exploring innovative and achievable bonus payment structures for quality improvement. To do this, we have partnered with Stellar Health to offer a new population health management platform.

This platform offers real-time bonus payments rewarding you for individual actions (e.g. conducting outreach, scheduling appointments, submitting claims) and efforts to close priority care gaps in well visits, initial health appointments, preventive screenings, medication adherence, and more.

Over the coming months, your practice will receive direct outreach from Stellar Health offering flexible learning and onboarding to you and your staff. Early adoption of the Stellar platform by March 31, 2024 will qualify your practice for an additional 20% bonus earnings through the end of the 2024 calendar year.

Additional guardrails will ensure that practices who switch to Stellar will earn no less than the equivalent of their MY2024 Benchmark Pay-for-Performance earnings had they not switched. Please reach out to PSInquiries@hpsm.org if you would like to receive priority outreach from Stellar to learn more.

Use of the platform is optional in your relationship with HPSM, as core business (checking member eligibility and claims payments, submitting prior authorization requests, etc.) will remain in the HPSM Provider Portal. However, providers are encouraged to onboard to the Stellar platform no later than 12/31/2024 to ensure continued participation in HPSM quality bonus payments.

Thank you for your continued commitment to our community,

HPSM Provider Services