

November 6, 2023

The Health Plan of San Mateo's Population Health Management Strategy

Dear providers,

In accordance with the Department of Health Care Services (DHCS) policy, the Health Plan of San Mateo (HPSM) is shifting from an annual Population Needs Assessment (PNA) action plan to an annual Population Health Management (PHM) Strategy. The goal of the new PHM Program is to create stronger engagement with local health departments and community stakeholders to create a more cohesive understanding of the health and social needs of our members and the communities in which they live.

HPSM providers must comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance, including all relevant requirements regarding health education and cultural and linguistic needs.

You can find more information on requirements here: <https://bit.ly/APL23-021>

As HPSM continues to develop our Population Health Management strategies, we will keep providers informed of any changes that may affect them.

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo