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Verify Members' Eligibility 24/7

Dear providers,

This is a courtesy reminder that you can verify member eligibility quickly and efficiently using the Health Plan of San Mateo's (HPSM) provider portal, eliminating the associated wait times of calling our customer service line.

Log in here: <https://www.hpsm.org/provider-portal-login>

Register here:

<https://hpsm.healthtrioconnect.com/register/nonmember/userinfo/UserInformation?payor=1060&portal=Provider&referringUrl=https://www.hpsm.org/provider-portal-login>

Since member status can change from month to month, it is important to verify a member's status for the month that the service was rendered.

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo