

February 9, 2024

## De-Delegation of Behavioral Health Treatment (BHT) Services

Dear provider,

You are receiving this notice because you are currently contracted with Magellan to provide Behavioral Health Treatment (BHT) services to members of the Health Plan of San Mateo (HPSM). **Starting in 2024, HPSM will be directly contracting with providers like you to offer this benefit to our members. Please read below for information about this change, RSVP for our informational webinar, and review other resources to help with the upcoming transition.**

**To learn more about this transition and how you can join the HPSM network, we will be hosting a virtual session open to all BHT providers on Tuesday, March 26 at 12PM. RSVP here:**  
<https://www.eventbrite.com/e/824381997747>

**What is changing and why?** This year, HPSM will no longer delegate BHT benefit functions (e.g. network management, utilization management, claims payment, care coordination, etc.) to Magellan by July 1, 2024. This means HPSM will begin contracting directly with providers like you for the provision of these services. This is part of a larger effort to integrate behavioral and medical benefits for HPSM members, so members receive more centralized care coordination that addresses their comprehensive needs.

**What does this mean for me?** HPSM will begin managing the entire BHT benefit, from contracting with providers to authorizing treatment and paying claims, gradually over time. Our goal is for this change to be as non-disruptive to providers and members as possible. If you are currently seeing HPSM members for BHT services through Magellan, here is what to expect in the next few months:

1. HPSM will reach out to establish a direct **contract** with you for HPSM members.
2. As part of the contracting process, HPSM will also work to **credential** your participating providers prior to your new contract effective date.

3. Once new contracts are established, and your start date is confirmed:
  - a. You will begin submitting your **claims** for HPSM members to HPSM, rather than to Magellan.
  - b. HPSM will conduct utilization management (including prior authorization of services), care coordination, quality oversight, and other functions previously managed by Magellan.

**What's next?** HPSM will reach out to you or your organization directly over the next month to discuss the transition and next steps. **You can also join us for our information webinar on Tuesday, March 26 at 12PM. RSVP here: <https://www.eventbrite.com/e/824381997747>**

**Who can I contact if I have questions?** For questions regarding the process and next steps, reach out directly to Molly Carter, HPSM Network Liaison, at [molly.carter@hpsm.org](mailto:molly.carter@hpsm.org). For other questions, please reach out to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you,

The Health Plan of San Mateo