

February 12, 2024

Contact Information Per Health & Safety Code Sections 1262.8 and 1317.4a

Dear provider,

Pursuant to California Health & Safety Code section 1262.8, the Health Plan of San Mateo (HPSM) is required to provide notification to all non-contracting hospitals in the state to which one of its members would be transferred, with specific contact information needed for the facility to notify the health plan of the need for post-stabilization care under section 1262.8 or a transfer for admission to relieve or eliminate a psychiatric emergency medical condition under section 1317.4a.

If a HPSM member in your care has an emergency medical condition (as defined by Health & Safety Code 1317.1(b)) and needs post-stabilization care or has a psychiatric emergency medical condition (as defined by Health & Safety Code 1317.1(k)) requiring transfer for admission to a hospital psychiatric unit or acute psychiatric hospital for care or treatment necessary to relieve or eliminate a psychiatric emergency medical condition, it is requested that you contact:

Janet Davidson
Utilization Review Manager
Health Plan of San Mateo
Telephone: 650-616-2072

Authorization from HPSM is not required to provide necessary emergency services and care to a patient who has a psychiatric emergency medical condition.

For additional information regarding prior authorizations for non-contracted providers, please visit <https://www.hpsm.org/provider/authorizations>. If you have any questions about this notification, please contact HPSM's Provider Services Department at PSInquiries@hpsm.org.

Thank you,
The Health Plan of San Mateo