



801 Gateway Boulevard, Suite 100  
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

[www.hpsm.org](http://www.hpsm.org)

July 25, 2024

## Billing Code D1310 Error (Relevant for HPSM Dental Providers)

Dear HPSM Dental providers,

It was recently brought to our attention that the Health Plan of San Mateo (HPSM) made an error in coding dental benefits from June 2023 through July 2024. As a result, we paid claims on D1310 or nutritional counseling for members aged 13+ years old.

HPSM does not pay claims for D1310 for members older than 12 years old. For members under the age of 13, this code is only payable through the Caries Risk Assessment (CRA) bundle. Learn more about the CRA here: <https://www.dhcs.ca.gov/provgovpart/denti-cal/Documents/CalAIM-Dental-Fact-Sheet-Feb2023.pdf>

**While we have corrected this error in our systems, HPSM will not seek reimbursement for this error if claims were paid to your practice using this code. Moving forward, this code will be paid only for members over the age of 12.**

Please refer to our prior authorization list for our complete list of dental codes, available on our prior authorizations webpage: <https://www.hpsm.org/provider/authorizations>

Please direct questions to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org). Thank you,

The Health Plan of San Mateo

