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www.hpsm.org

February 4, 2025

Contact Information Per Health & Safety Code Sections 1262.8 and 13.17.4a

Dear provider,

Pursuant to California Health & Safety Code section 1262.8, the Health Plan of San Mateo (HPSM) is required to provide notification to all non-contracted hospitals in the state to which one of its members would be transferred. HPSM is required to share contact information so the non-contracted hospital can notify the health plan of the need for post-stabilization care under section 1262.8 or a transfer for admission to relieve or eliminate a psychiatric emergency medical condition under section 1317.4a.

If an HPSM member in your care has an emergency medical condition (as defined by Health & Safety Code 1317.1(b)) and needs post-stabilization care or has a psychiatric emergency medical condition (as defined by Health & Safety Code 1317.1(k)) requiring transfer for admission to a hospital psychiatric unit or acute psychiatric hospital for care or treatment necessary to relieve or eliminate a psychiatric emergency medical condition, it is requested that you contact:

Janet Davidson
Utilization Review Manager
Health Plan of San Mateo
Telephone: 650-616-2072

Authorization from HPSM is not required to provide necessary emergency services and care to a patient who has a psychiatric emergency medical condition.

For additional information regarding prior authorizations for non-contracted providers, please visit <https://www.hpsm.org/provider/authorizations>. If you have any questions about this notification, please contact HPSM's Provider Services Department at PSInquiries@hpsm.org.

Thank you,
The Health Plan of San Mateo