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January 2, 2025

December 2024 Notification Summary

Dear providers,

Here are provider notifications we sent last month. You can read these notifications by visiting: https://www.hpsm.org/provider/news

- **December 2:** NOW LIVE: Prior Authorization Required List Changes Effective 12/1/2024
- **December 3:** November 2024 Notification Summary
- **December 4:** Coordinating Emergency Department Follow Ups For Medi-Cal Members
- **December 11:** Balance Billing Prohibited
- December 17: December 2024 Behavioral Health Provider Availability Reminder
- **December 18:** Freestanding Birth Centers and Midwife Services for HPSM Members
- **December 19:** New Cultural Humility and Cultural Competency Resources Online

Direct questions or suggestions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,

The Health Plan of San Mateo