

June 23, 2022

DHCS 30-Day Countdown – Reinstatement of Reject Codes 80 and 88

Dear provider,

The California Department of Health Care Services (DHCS) has announced that, effective July 22, 2022, claim edits for diagnosis and Drug Utilization Review (DUR) requirements will be reinstated. Specifically, claims will reject for National Council for Prescription Drug Programs (NCPDP) **Reject Code 80 – Diagnosis Code Submitted Does Not Meet Drug Coverage Criteria** and DUR **NCPDP Reject Code 88 – Drug Utilization Review Reject Error** for DUR alerts such as drug-drug interactions, high dose, early refill, etc.

Next steps

To prepare for reinstatement of these claim edits, providers are encouraged to:

- Share this information with vendors, business partners, and staff who need to know about the upcoming change.
- Assess business processes and workflows to ensure successful submission of claims.
- Review Medi-Cal Rx billing guidelines in the [NCPDP Reject Code 80 Reference Guide](#) and [NCPDP Reject Code 88 DUR Reference Guide](#) to avoid or resolve claim rejections.

Questions?

For claims or prior authorization assistance, you can call the Medi-Cal Rx Customer Service Center (CSC) at **1-800-977-2273**, which is available 24 hours a day, 7 days a week, 365 days per year.

You can also submit questions via email to Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo