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Doula Services Now Require Diagnosis Codes

Dear provider,

Effective November 1, 2024, doulas must include diagnosis codes on claims for services for Health Plan of San Mateo (HPSM) members. These diagnosis codes are federally required and are used to determine what occurred at the service.

Claims will be denied if they do not have a diagnosis code or if they have a diagnosis code paired with billing code incorrectly.

Billing Code	Billing Code Service Description	Diagnosis Code(s)	Diagnosis Code Service Description(s)	Additional Notes
HPCS code 7102	Personal visit, 45 min	Z11.0 prenatal Z11.1 prenatal Z11.2 (postnatal)	Encounter for obstetric visit Encounter for obstetric visit Encounter for obstetric visit	Requires Z11.0-Z11.2 for billing. Do not use Z11.3 for billing. Do not use Z11.4 for billing. Do not use Z11.5 for billing. Do not use Z11.6 for billing. Do not use Z11.7 for billing. Do not use Z11.8 for billing. Do not use Z11.9 for billing.
HPCS code 7103	Personal visit, 30 min	Z11.0 prenatal Z11.1 prenatal Z11.2 (postnatal)	Encounter for obstetric visit Encounter for obstetric visit Encounter for obstetric visit	Requires Z11.0-Z11.2 for billing. Do not use Z11.3 for billing. Do not use Z11.4 for billing. Do not use Z11.5 for billing. Do not use Z11.6 for billing. Do not use Z11.7 for billing. Do not use Z11.8 for billing. Do not use Z11.9 for billing.
CPT code 5400	Vaginal delivery	Z31.0	Encounter for normal obstetric examination of mother	Other diagnosis code(s) may be used with CPT code 5400. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
CPT code 5401	Vaginal delivery after cesarean delivery	Z31.1	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with CPT code 5401. Do not use Z31.0 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
CPT code 5402	Cesarean delivery	Z31.2	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with CPT code 5402. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
CPT code 5403	Abortion	Z31.3	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with CPT code 5403. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
HPCS code 7104	Management	Z31.4	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7104. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
HPCS code 7105	Postpartum visit	Z31.5	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7105. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
HPCS code 7106	Postpartum visit	Z31.6	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7106. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
HPCS code 7107	Postpartum visit	Z31.7	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7107. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.8 for billing. Do not use Z31.9 for billing.
HPCS code 7108	Postpartum visit	Z31.8	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7108. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.9 for billing.
HPCS code 7109	Postpartum visit	Z31.9	Encounter for obstetric examination of mother	Other diagnosis code(s) may be used with HPCS code 7109. Do not use Z31.0 for billing. Do not use Z31.1 for billing. Do not use Z31.2 for billing. Do not use Z31.3 for billing. Do not use Z31.4 for billing. Do not use Z31.5 for billing. Do not use Z31.6 for billing. Do not use Z31.7 for billing. Do not use Z31.8 for billing.

(See page 2 for full crosswalk)

To assist with these claims, the Department of Health Care Services (DHCS) created the attached coding crosswalk to identify which diagnosis codes may be billed with each CPT or HCPCS code. Doulas can generally choose between several diagnosis codes for each billing code.

The diagnosis code can be filled in field 21A on the CMS1500 form and should NOT have a decimal point on the form.

To download the CMS1500 form, visit our claims page: <https://www.hpsm.org/provider/claims/submit-claims>

For the Medi-Cal Provider Manual on doula services: <https://bit.ly/DOULAPROVIDERMANUAL>

Reach out to DHCS directly via email at DoulaBenefit@dhcs.ca.gov if you have questions or need assistance. Any other questions can be directed to PSInquiries@hpsm.org.

Thank you,

The Health Plan of San Mateo

Doula Billing Code Crosswalk

Billing Code*	Billing Code Service Description+	Diagnosis Code(s) ¹	Diagnosis Code Service Description(s) ²	Additional Guidance ³
HCPCS code Z1032	Extended Initial visit	Z32.2 (prenatal)	Encounter for childbirth instruction	Any one of the four diagnosis codes can be used with HCPCS code Z1032. Please note that the initial visit can be either prenatal or postpartum.
		Z32.3 (prenatal)	Encounter for childcare instruction	
		Z39.1 (postpartum)	Encounter for care and examination of lactating mother	
		Z39.2 (postpartum)	Encounter for routine postpartum follow-up	
HCPCS code Z1034	Prenatal Visit	Z32.2	Encounter for childbirth instruction	Either diagnosis code can be used with HCPCS code Z1034.
		Z32.3	Childcare instruction	
CPT code 59409	Vaginal Delivery	Z33.1	Pregnant state, incremental	Either diagnosis code can be used with CPT code 59409. Please note that diagnosis code Z39.0 is intended to be used after delivery.
		Z39.0	Encounter for care and examination of mother immediately after delivery	
CPT code 59612	Vaginal delivery after cesarean delivery	Z33.1	Pregnant state, incremental	Either diagnosis code can be used with CPT code 59612. Please note that diagnosis code Z39.0 is intended to be used after delivery.
		Z39.0	Encounter for care and examination of mother immediately after delivery	
CPT code 59620	Cesarean Delivery	Z33.1	Pregnant state, incremental	Either diagnosis code can be used with CPT code 59620. Please note that diagnosis code Z39.0 is intended to be used after delivery.
		Z39.0	Encounter for care and examination of mother immediately after delivery	
CPT code 59840	Abortion	Z33.1	Pregnant state, incremental	Only diagnosis code Z33.1 should be used with CPT code 59840.
HCPCS code T1033	Miscarriage	Z33.1	Pregnant state, incremental	Only diagnosis code Z33.1 should be used with HCPCS code T1033.
HCPCS code Z1038	Postpartum visit	Z39.0	Encounter for care and examination of mother immediately after delivery	Any of the three diagnosis codes can be used with HCPCS code Z1038. Please note that diagnosis code Z39.0 is intended to be used after delivery.
		Z39.1	Encounter for care and examination of lactating mother	
		Z39.2	Encounter for routine postpartum follow-up	
HCPCS code T1032	Postpartum Extended Visit	Z39.0	Encounter for care and examination of mother immediately after delivery	Any of the three diagnosis codes can be used with HCPCS code T1032. Please note that diagnosis code Z39.0 is intended to be used after delivery.
		Z39.1	Encounter for care and examination of lactating mother	
		Z39.2	Encounter for routine postpartum follow-up	