



801 Gateway Boulevard, Suite 100
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

www.hpsm.org

HPSM NEMT Prior Authorization Update Effective Date Moved to July 1, 2019

5/16/2019

Dear Provider,

On May 1st, HPSM announced that we would be rolling out new NEMT authorization requirements in compliance with regulatory guidelines, and we asked for providers' feedback and questions.

We received some very helpful input that prompted HPSM to modify our process for in-taking these authorizations. As a result, we will be working to implement these changes over the next several weeks and have extended the timeline for these requirements to go into effect.

Prior authorization for NEMT will now be required for dates of service **July 1st, 2019** onwards, rather than June 1st.

Please keep your eyes peeled for an upcoming FAQ about the new authorization requirements, including a preview of the new authorization form, which will be posted to our website by or before 6/1/2019 at this link:

<https://www.hpsm.org/provider/authorizations/specialty-provider>

Thank you to the providers who gave us valuable input and for the important services you provide to our members.

HPSM Provider Services