



801 Gateway Boulevard, Suite 100  
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

[www.hpsm.org](http://www.hpsm.org)

November 21, 2024

## Identified Tribal Liaisons for Indian Health Care Providers

Dear provider,

Effective January 1, 2024, managed care plans like the Health Plan of San Mateo (HPSM) are required to have an identified tribal liaison dedicated to working with each contracted and non-contracted Indian Health Care Providers (IHCPs) in its service area.

The tribal liaison is responsible for coordinating referrals and payment for services provided to American Indian Members who are qualified to receive services.

**To learn about the full scope of work for the identified tribal liaison, please review our Provider Manual here: <https://www.hpsm.org/provider/resources/manual>**

**Read APL 24-002, the source of this notice, here:**

**<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL%202024/APL24-002.pdf>**

IHCPs and others can direct questions to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you,

The Health Plan of San Mateo