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## March 2025 Notification Summary

Dear providers,

Here are provider notifications we sent last month. You can read these notifications by visiting:

<https://www.hpsm.org/provider/news>

- **March 3:** New Process for Requesting Enhanced Care Management (ECM) Services
- **March 4:** REMINDER: Changes to Prior Authorization Required List Effective 3/1/2025
- **March 5:** February 2025 Notification Summary
- **March 6:** CAHPS Survey and Results
- **March 11:** March 2025 Behavioral Health Provider Availability Reminder
- **March 13:** REMINDER: Billing Guidance for Behavioral Health Providers
- **March 14:** New Claims Processing System Effective 4/1/2025
- **March 17:** Help Us Improve Gender Affirming Care for HPSM Members Mar 17, 2025
- **March 21:** Using Modifiers On Claims For Repeat Services
- **March 28:** UPDATE: New Process for Requesting Enhanced Care Management ECM Services

Direct questions or suggestions to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you,

The Health Plan of San Mateo