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New Prior Authorization Request Form for ICF/DD Services

Dear providers,

Effective September 1, 2024, there is a new process for the Health Plan of San Mateo (HPSM) providers looking to transfer members to an Intermediate Care Facility/Home for the Developmentally Disabled (ICF/DD). This change is at the request of the Department of Health Care Services (DHCS) to streamline and improve support for members.

Historically, providers would use the prior authorization request form to request these services. Providers should now use this form instead : <https://www.hpsm.org/docs/default-source/provider-forms/icf-dd-authorization-request-form.pdf>

Learn more about this change from DHCS here:

<https://www.dhcs.ca.gov/provgovpart/Pages/Long-Term-Care-Carve-In-Transition.aspx>

Thank you,

The Health Plan of San Mateo