



801 Gateway Boulevard, Suite 100
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

www.hpsm.org

July 15, 2024

Proposition 56 Directed Payments for Family Planning Services

Dear provider,

Timely access to family planning services is vital for many of our community members. Through Proposition 56, the Health Plan of San Mateo (HPSM) issues additional payments to providers who offer these services to members.

Qualifying family planning services include long-acting contraceptives, other contraceptives (other than oral contraceptives), and more. For a full list of qualifying services:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-008.pdf>

HPSM automatically identifies and distributes payment for eligible claims on a bi-monthly basis. Proposition 56 payments will be paid separately from the claim payment. As of May 2023, all Proposition 56 payments have transitioned to electronic fund transfer (EFT) and electronic remittance advice (ERA) if providers are set up to receive payments that way, however, Proposition 56 summary reports will continue to be mailed. Review previous payments in the HPSM provider portal here:

<https://www.hpsm.org/provider/portal>

To learn more about how services like these are paid for and more, please review our Provider Manual: <https://www.hpsm.org/provider/resources/manual/claims>

Providers may file Provider Dispute Resolutions (PDRs) for payment through our standard process. Learn more here: <https://www.hpsm.org/provider/claims/disputes-and-appeals>

Learn more about Proposition 56 here: <https://www.dhcs.ca.gov/provgovpart/Prop-56/Pages/default.aspx>

Contact HPSM Provider Services department at PSInquiries@hpsm.org with any questions.

Thank you,
The Health Plan of San Mateo