

Important Announcement

Date: February 20, 2018

To: Primary Care Providers

Subject: **HEDIS & EDV**

Dear Practice Manager or Medical Record Custodian,

Over the next few weeks, you may be contacted by Health Plan of San Mateo's trusted partner, **Advantmed**, with requests for medical record retrieval assistance and coordination.

This year, **Advantmed** will be concurrently requesting and collecting records for **two** projects:

1. **HEDIS**: Health Effectiveness Data and Information Set (an annual collection of Quality data)
2. **EDV Study**: Encounter Data Validation Study (an annual Medi-Cal study of claims)

HPSM has entered into a Business Associate Agreement with **Advantmed**, a medical record retrieval company, in accordance with the privacy regulations of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). This agreement allows **Advantmed** to perform activities involving the use or disclosure of individually identifiable health information on behalf of HPSM. No separate release from the member is required for you to comply with **Advantmed's** request.

If there are any questions about these projects, please contact HPSM's Provider Services team Monday through Thursday, 8 a.m. to 5 p.m., or Friday 1 p.m. to 5 p.m. at **(650) 616-2106**.

Thank you in advance for your timely coordination with **Advantmed** and support of these projects. We appreciate your continued commitment to the health of individuals and families in our communities.

Sincerely,

Nicole Ford, MPH
Quality Improvement Manager

Katie-Elyse Turner, MS
Medicare Risk Adjustment Director