

801 Gateway Boulevard, Suite 100 South San Francisco, CA 94080

tel 650.616.0050 fax 650.616.0060 tty 800.735.2929 or dial 7-1-1

www.hpsm.org

August 12, 2024

Register for EFT/ERA Today

Dear providers,

Our records indicate you are not currently signed up for Electronic Funds Transfer/Electronic Remittance Advice (EFT/ERA). Please register by following these steps:

- 1. Log into our provider portal: https://www.hpsm.org/provider-portal-login
- 2. Click the yellow "SIGN UP FOR EFT/ERA" button the landing page.
- 3. Complete the form. The form can take up to 30 days to process.

**What is EFT/ERA?** EFTs send claims payments directly to your bank account, while ERAs make it easier to access and reconcile payment information. EFT and ERA are fast, secure and more accurate than paper checks, and reduce paper waste.

Register in our provider portal now! Please direct questions to **PSInquiries@hpsm.org**.

Thank you, The Health Plan of San Mateo