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Required Diversity, Equity, and Inclusion Training for Providers

Dear providers,

In accordance with the California Department of Health Care Services (DHCS) guidelines, the Health Plan of San Mateo (HPSM) has begun implementing required diversity, equity, and inclusion training to all new and recertified providers by 2025. This training will be required for all new providers and any providers who re-credential with HPSM.

At your earliest convenience, please review our video on Diversity, Equity and Inclusion that fulfills the training: <https://www.hpsm.org/videos/default-source/provider-education/onboarding-series/video-6---diversity-equity-and-inclusion.mp4>

You can also review past webinars in our Provider Learning Lab under “Cultural Competency” here: <https://www.hpsm.org/provider/learning-lab#jump4>

You can review full requirements from the APL here:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-025.pdf>

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo