

February 25, 2025

## Required Provider Training and Training Attestation

Dear provider,

To comply with recent regulatory updates, all providers contracted with the Health Plan of San Mateo (HPSM) must review required training materials, then sign and complete HPSM's provider training attestation web form. **All providers are required to review these training materials and sign the attestation form by March 31, 2025.**

This regulatory update comes from the Department of Health Care Services (DHCS), the Department of Managed Health Care (DMHC), and Centers for Medicare and Medicaid Services (CMS).

**You can review these trainings and the attestation form here:**

<https://www.hpsm.org/provider/learning-lab/#requiredprovidertraining>

Please make sure to review all trainings and ensure all training materials are promptly distributed to relevant staff within your organization, before you complete the attestation web form. Here is a list of the required training:

- Medi-Cal Program
- CareAdvantage Dual Special Needs Plan (D-SNP) Program
- Diversity, Equity and Inclusion
- Culturally and Linguistically Appropriate Services (CLAS)
- Medi-Cal for Kids & Teens Provider Training (DHCS)
- Mental Health and Substance Use Disorder Screening Training

Please direct questions to HPSM Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org). Thank you,  
The Health Plan of San Mateo